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CHARACTERISTICS OF SERVANT LEADERS



Evolve Agility

1

GOOD LISTENER

- Genuine interest in the views and input of others.
- Places high value in the input of their peers.

2

EMPATHETIC

- Fosters connections with people, not problems.
- Understands the circumstances and problems of others.

3

HEALER

- Creates team environment that encourages emotional mending.
- Attracts people as emotional needs arise.

4

AWARE

- Always seeks environmental cues to inform their opinions
- Not fooled by appearances when making decisions.

5

PERSUASIVE

- Never relies solely on formal authorities.
- Never forces others to do things.

6

CONCEPTUAL

- Values the creative process.
- Fosters an environment of shared ideas and vision.

7

FORESIGHT

- Anticipates the impact and consequences of decisions.
- Adept at picking patterns in the environment.

8

STEWARD

- Desire to guide organizations toward societal betterment.
- Aims to make a positive difference in people's lives.

9

GROWTH

- Belief that people's value goes beyond their tangible contributions.
- Tirelessly works to help people in a number of ways.

10

COMMUNITY

- Connects people across a shared purpose.
- Encourages and builds environment of participation.

11

CALLING

- Draws energy and personal satisfaction from the success of others.
- Selfless pursuit of impacting other people's lives.

**"GOOD LEADERS MUST
FIRST BECOME GOOD
SERVANTS"**

-- ROBERT K. GREENLEAF



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